

A. Florida Healthy Kids Medical Plans COVID-19 Relief Efforts Provided at No Cost to FHKC

	Simply
Member Relief	
Copay waivers specific to COVID-19 testing and treatment:	
• Lab fees ¹	✓
• PCP sick visits ²	✓
• ER visits	✓
• Urgent care visits	✓
• Telehealth via subcontracted vendor	✓
• Telehealth via PCP	✓
• Home health services	✓
• Behavioral Health Telemedicine	✓
• Behavioral Health Services	✓
Other copay waivers	
• PCP sick visits ²	✓
• ER visits	✓
• Urgent care visits	✓
• Telehealth via subcontracted vendor	✓
• Telehealth via PCP ²	✓
• Home health services	✓
• Behavioral Health Telemedicine	✓
• Behavioral Health Services	✓
Waived maintenance medication delivery fees ⁴	✓ Simply does not charge delivery fees for delivery of medication.
Removed early refill edits	✓
Allow 90-day prescription refills ⁵	✓ Simply is allowing 90 day supply for non-specialty maintenance medication via mail order upon enrollee request.
Allow more time for members to exercise appeal rights	✓ If the deadline to appeal falls between March 1, 2020 through August 31, 2020, enrollees have up to an additional 120 days to appeal.
Provider Relief	
Relaxed prior authorization requirements for certain provider types ⁶	✓ Simply is relaxing authorization requirements for all behavioral health related services effective July 1 st .

¹Testing at an in-network lab has no copay under the contract.

²Well child visits have no copay; CCP already waives all PCP visits as part of its standard value-add package per the contract.

³If the deadline to appeal falls between March 1, 2020 through August 31, 2020, enrollees have up to an additional 120 days to appeal.

⁴Simply does not charge delivery fees for delivery of medication.

⁵Simply is allowing 90 day supply for non-specialty maintenance medication via mail order upon enrollee request.

⁶Simply is relaxing authorization requirements for all behavioral health related services effective July 1st.