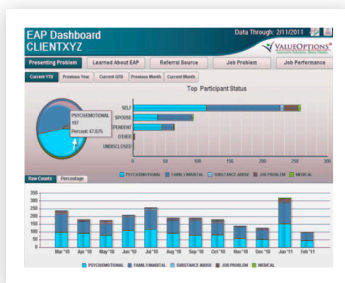




CUTTING EDGE REPORTING AND ANALYTICS



Our comprehensive reporting package leverages our substantial investment in data warehousing technology as well as our migration to a single information technology platform to provide better, more meaningful, real-time reporting to our clients.

We are confident you will appreciate the content and functions in our easily-navigated system, IntelligenceConnect, which provides utilization, trends and participation data. Not only do we offer it to our clients, but Beacon's executive decision-makers use it as well.

A LEGACY OF RESULTS

With over 30 years of experience, Beacon is the national leader in providing EAP services across every type of employer organization. We are experts in designing programs that combine time-tested practices and innovative service methods. These efforts improve employee health as well as the fiscal health of your organization.

We are consistently recognized by the industry with prestigious awards. Our primary mission as an organization is to help people live their lives to the fullest. And in addition to providing EAP services to companies like yours, we influence industry and national policies and strategies through heavy involvement in organizations such as Employee Assistance Society of North America (EASNA), The National Business Group on Health, and Institute for Health and Productivity Management, and through program and policy advocacy.



**Beacon Health
Options' Clients and
EASNA Corporate
Award of Excellence
Winners**

Michelin
Verizon
Johnson & Johnson
(twice awarded)
UPS
The Home Depot

SUPPORTING EMPLOYEES AND EMPLOYERS FOR OVER 30 YEARS.

Employee Assistance Program



EMPLOYEE ASSISTANCE PROGRAM

Personal uncertainties rarely stay at home and can quickly overwhelm your employees and their dependents. Beacon Health Options award-winning Employee Assistance Program (EAP) helps employees cope

with life's toughest challenges and daily living issues as they arise. We seamlessly deliver vital support to your employees, integrating with your benefit and wellness programs to promote solutions to everyday life challenges.

Our EAP aligns with your organization's strategy, delivering assistance to your employees and results to you. We provide the service you need to proactively mitigate employee personal goals impacting your business.



At Beacon, we serve employees and dependents as well as employers; partnering with your organization to maximize the health and productivity of your workforce. We anticipate issues, develop programs and design policies to suit your organizational culture and needs.



OUR CORE EAP SERVICES INCLUDE:

- Assessments and referrals to resources
- Unlimited telephonic counseling and face-to-face and online access
- Achieve Solutions® award-winning health and wellness website
- Legal, financial and identity theft services
- Management support
- Employee and supervisor trainings and seminars
- Program promotion

CORE EAP SERVICES

Serving your Employees and their Dependents

The EAP provides confidential, professional counseling, education and referral services for participants and their families, and offers help with a variety of issues, such as:

- marital and family problems
- financial and legal problems
- alcohol and drug abuse
- grief and loss
- balancing work and family
- career transition issues
- work-related concerns
- personal growth and development

Focusing on problem assessment and problem solving, brief EAP consultation resolves most of these issues.

When more intensive or long-term treatment is required, the EAP provides a complete assessment of issues and refers participants to the most appropriate resource. This resource list utilizes all aspects of an employee's benefit program, including medical, mental health/substance abuse benefits and/or affordable or no-cost community organizations and self-help groups.

PARTNERING WITH YOU

Because Beacon understands that no two organizations are the same, our level of customization is exceptional. We focus on integrating our services with your organization's existing goals and initiatives to maximize results and boost utilization.

EMPLOYER SUPPORT INCLUDES:

- Program orientation, training and online tools
- Unlimited management consultations
- Expert, responsive account management
- Monthly, meaningful communication materials
- Comprehensive reporting and dashboards
- Prevention programs
- Crisis management services
- Organizational development, needs assessment, policy development, and team building

THE BEACON HEALTH OPTIONS SOLUTION

SERVICE DELIVERY FOR EVERY ORGANIZATION AND EVERY EMPLOYEE

MULTI-POINT ACCESS

Employees face enough obstacles in life; accessing care shouldn't be one of them. Beacon's EAP specialists are reached via telephone or online, and our international network of EAP providers is second to none.

SERVICE INTEGRATION

Building on our industry-leading EAP core services, we seamlessly blend Work/Life, Legal/Financial and Wellness services to meet every employee need.

GLOBAL CAPABILITIES

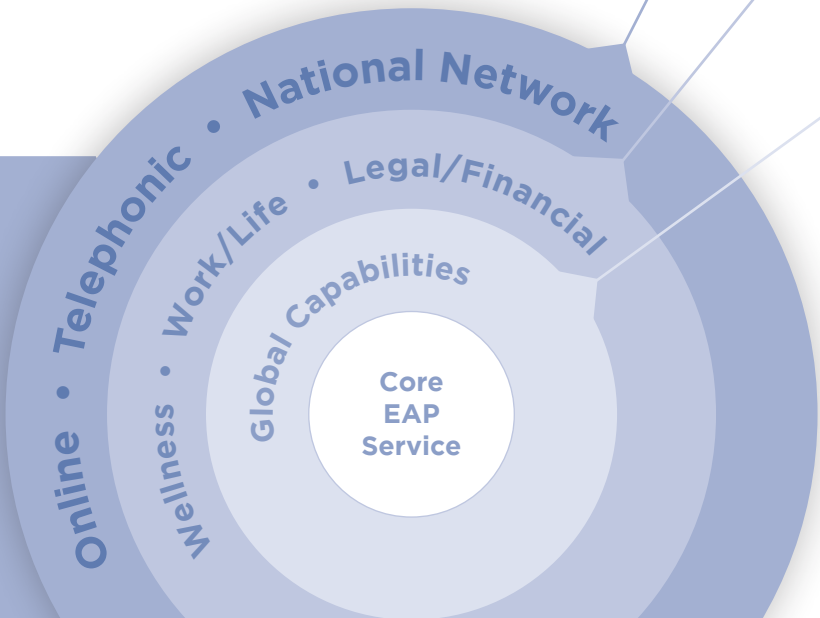
Whether for a handful of expatriate workers or an entire international division, Beacon provides a single point of contact for your global EAP services. Beacon's network of 8,000 affiliate EAP counselors in more than 170 countries can provide a common global platform of exceptional employee support services.



PROVEN RETURN ON YOUR INVESTMENT

Beacon's comprehensive, integrated EAP offers coordination across services, offering your employees support and peace of mind so they can focus on their work.

Beacon's services have addressed and improved workplace concerns such as lost productivity, absenteeism, and presenteeism.



*A recent study of more than 7,000 of our EAP members.