

NMNC 4.401.2 Mobile Crisis

Mobile Crisis provides on-site mobile assessment and crisis intervention to members in an active state of crisis. The purpose of Mobile Crisis is to provide rapid response, assessment, and early intervention for adults, children/adolescents and families in crisis. This service is provided 24 hours a day, 7 days a week, and should include a crisis assessment and the development of a risk management/safety plan. Referrals and coordination of services are provided to link members and their families to other service providers and community supports to assist with maintaining the member's functioning and treatment in the least restrictive, appropriate setting along the behavioral health continuum of care. Mobile Crisis will coordinate with the member's community providers, primary care physician, behavioral health providers, and any other care management program providing services to the youth or adult throughout the course of the service being provided.

Member's inability to participate in the assessment may result in referral/admission to a higher level of care

Admission Criteria	Continued Stay Criteria	Discharge Criteria
<p>All of the following criteria 1-6 must be met:</p> <ol style="list-style-type: none"> 1) Member must be in an active state of crisis that has not been able to be resolved by phone or other community interventions; 2) Member must be able to vocalize and participate in planning; 3) Immediate intervention is necessary to attempt to stabilize member's condition safely; 4) Situation does not require an immediate public safety response. 5) The intervention is expected to improve the member's condition/stabilize the member in the community; 6) The member demonstrates at least one of the following: <ol style="list-style-type: none"> a) Suicidal/ assaultive/destructive ideas, threats, plans or actions that represent a risk to self or others; or b) Impairment in mood/thought/behavior disruptive to home, school, or the community; c) Behavior is escalating to the extent that a higher intensity of services will likely be required without intervention. 	<p>N/A</p>	<p>All of the following criteria 1-4 must be met:</p> <ol style="list-style-type: none"> 1) Crisis assessment and other relevant information indicate that member needs another level of care, either more or less intensive. 2) The Individual is released or transferred to an appropriate treatment setting based on crisis screening, evaluation, and resolution. 3) Member's physical condition necessitates transfer to an inpatient medical facility and the provider has communicated member risk management/safety plan to the receiving provider. 4) Consent for treatment is withdrawn.