



Claims Process Improvement Program: Mailing Address Updates

How does this mailing address update affect me?

Beacon Health Options has partnered with FIS Global, a US-based company, to help us leverage technology and industry-standard tools to shorten claims processing times and increase data quality. The intended outcome is to receive and enter all incoming paper claims via a single, standardized process, improving turnaround time and efficiency.

Please review this information and update your records accordingly. If the old post office box you use is not found in this table, it means the address has not changed at this time.

Questions

If you have any questions regarding this communication, you may email your Regional Provider Relations Team or contact our National Provider Services Line at 1-800-397-1630, between 8 a.m. and 8 p.m. ET, Monday through Friday.

Closed PO Boxes	New PO Boxes	Department or Client Name
Post Office Boxes originally housed in Latham, NY 12110		
PO Box 850	PO Box 1850 Hicksville, NY 11802-1850	Beacon Health Options, Inc. Attn: Department, Client, or Contact Name
PO Box 1950		
PO Box 1347		
PO Box 1830		
PO Box 1920		
PO Box 1860		
PO Box 803		
PO Box 399		
PO Box 870		
PO Box 1800		
PO Box 1408		
Post Office Box originally housed in Latham, NY 12110		
PO Box 1290	PO Box 1852 Hicksville, NY 11802-1852	ValueOptions of California Attn: Department, Client, or Contact Name
PO Box 129	PO Box 1851 Hicksville, NY 11802-1851	Beacon Health Options, Inc. Attn: Department, Client, or Contact Name
Post Office Boxes originally housed in Wixom, MI 48393		
PO Box 930829	PO Box 1854 Hicksville, NY 11802-1854	Beacon Health Options, Inc. Attn: Department, Client, or Contact Name
PO Box 930321		