

## Electronic Claims Submission // Platform Migration

**IMPORTANT:** PLEASE MAKE SURE TO SHARE WITH BILLING STAFF AS APPROPRIATE.

Beacon Health Options (Beacon) is upgrading our electronic claims submission application and is migrating users to the new platform. We have engaged with Edifecs, an industry-leader in health care EDI interactions, to provide a single gateway for submitting electronic claims and performing HIPAA-based electronic transactions. By consolidating our existing legacy applications, Beacon is ultimately improving the quality of our claims reimbursement process. We've worked hard to develop tools and solutions to minimize any business disruptions as we migrate our business trading partners to the new platform.

### Why is Beacon implementing a new electronic claims submission solution?

To improve our overall support and services for claims processing, Beacon will consolidate legacy applications to a single platform serving all business constituents. To improve our overall support and services for claims processing, Beacon will consolidate legacy applications to a single platform serving all business constituents. The new platform will improve our overall claims processing support and services and create a common process for electronic interactions. It will also increase the quality of the claims submitted and processed.

### Where can claims submitters get information regarding potential claims content changes?

Beacon has updated our Companion Guide for HIPAA-based 837 claims submissions. Submitters will receive a copy of the guide upon migration or can download it from our [Edifecs Testing page](#) on the website.

### When will all claims submitters be migrated to Beacon's new platform?

Beacon will require all of its claims submitters to be migrated to the new platform by mid-2018 and plans on retiring its current EDI systems at the end of the year.

### Who should I contact if I have additional questions?

For additional support, email our EDI Helpdesk at [e-supportservices@beaconhealthoptions.com](mailto:e-supportservices@beaconhealthoptions.com) or call 888-247-9311. Representatives are available 8 a.m. to 6 p.m., Monday through Friday.

## WHERE CAN I LEARN MORE?

- Visit the [Edifecs Testing page](#). There you can register for an upcoming webinar with our implementation team and access additional resources.