

2019 Behavioral Health Fee Changes Frequently Asked Questions May 24, 2019

Effective **June 1, 2019**, Horizon Blue Cross Blue Shield of New Jersey is increasing the allowance for certain behavioral health services provided to our members enrolled in plans/products which utilize either the Horizon Managed Care Network or the Horizon PPO Network. The new fee schedule rates will be applied to services rendered on or after **June 1, 2019**.

This change was communicated to participating behavioral health professionals by mail and/or email on or about **May 24, 2019**.

Below are answers to questions you may have about the new fee schedule rates.

Q1: When will the new fee schedule rates take effect?

A1: The new fee schedule rates will be applied to services rendered on or after **June 1, 2019**. The fee schedules for the Horizon Managed Care and the Horizon PPO networks have both been revised; many of the revised fees are reimbursed at the same rate on both fee schedules.

Q2: Which codes are impacted?

A2: Many behavioral health codes will be impacted. The new fee schedule will be available online on or about **June 1, 2019**. To access:

- Log on to NaviNet.net and select Horizon BCBSNJ from the *My Health Plans* menu.
- Mouse over *Claim Management* and select *Fee Schedule Inquiry*.
- On the Fee Schedule Inquiry page, select your Billing (Tax) ID number, County and Specialty.
- Then, based on the information you're seeking, you may either:
 - View our fees for the most common CPT® and HCPCS codes for that specialty; or
 - Enter specific CPT and/or HCPCS codes for that specialty and view our allowances for those specific services

Q3: Will the fee schedule rate changes impact inpatient or outpatient behavioral health facility services?

A3: No. The fee schedule rate changes impact professional services only.

Q4: Will this change impact nonparticipating behavioral health providers?

A4: No. The fee schedule rate changes impact only our participating behavioral health providers.

Q5: Are the fee rate changes tied to any benefit changes?

A5: No. Member benefits and services will not change.

Q6: Will the allowance increase impact the members' cost share?

A6: There will be no change to the member's current cost share obligation. However, members remain responsible for any copayment, coinsurance and/or deductible applicable under the subscriber's benefit plan.

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Q7. Will I need to sign an amendment or new agreement?

A7. No. You will not need to sign any contractual documents. This change will not impact the terms and conditions in your existing participation Agreement(s).

Q8. Will the new fee schedule rates apply to all dates of service?

A8. No. The new fee schedule rates will apply only for services rendered on and after **June 1, 2019**.

Q9. Will the new fee schedule rates be used if claims are adjusted after June 1, 2019?

A9. The new fee schedule rates will apply only for services rendered on and after **June 1, 2019**.

Q10. Where do I obtain a copy of the new fee schedule rates?

A10. The fee schedule rate information will be available online, on or about **June 1 2019**. To access:

- Log on to NaviNet.net and select Horizon BCBSNJ from the *My Health Plans* menu.
- Mouse over *Claim Management* and select *Fee Schedule Inquiry*.
- On the Fee Schedule Inquiry page, select your Billing (Tax) ID number, County and Specialty.
- Then, based on the information you're seeking, you may either:
 - View our fees for the most common CPT® and HCPCS codes for that specialty; or
 - Enter specific CPT and/or HCPCS codes for that specialty and view our allowances for those specific services

Q11. Who do I contact if I have additional questions?

A11. Please email questions to the Horizon Behavioral Health Provider Relations Team at:
HorizonBehavioralHealthProviderRelations@beaconhealthoptions.com.

Fee information is not a guarantee of reimbursement for a particular service. Claim reimbursement is subject to member eligibility and all member and group benefit limitations, conditions and exclusions.

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