WHAT IS THE FUA MEASURE LOOKING AT?
The percentage of ED visits for members age 13+ with a principal diagnosis of alcohol or other drug abuse or dependence (AOD) with follow-up visit for AOD

WHY IS THE FUA MEASURE IMPORTANT?
High ED use for individuals with AOD may signal a lack of access to care or issues with continuity of care.¹ Timely follow-up care for individuals with AOD who were seen in the ED is associated with a reduction in substance use, future ED use, hospital admissions and bed days.²³⁴

WHO IS INCLUDED IN THE MEASURE?
Members with an ED visit for a principal diagnosis of AOD

WHEN DOES A MEMBER ‘PASS’ THE MEASURE?
When there is a follow-up visit with any practitioner with a principal diagnosis of AOD within 7 (and 30) days after the ED visit

Please Note: Visits may occur on the same date of the ED visit

 Applies to members age 13+; Commercial, Medicaid and Medicare LOB are included.

What counts as a follow up visit?
Any of the following with a principal diagnosis of AOD:
- An outpatient visit
- Telehealth
- Intensive outpatient visit
- Partial hospitalization
- An observation visit
- A telephone visit
- An online assessment

WHICH MEMBERS ARE EXCLUDED?
Detox-only chemical dependency visits are excluded

ED visits followed by an inpatient admission within 30 days are excluded; and

Members on hospice are also excluded

WHAT CAN PROVIDERS DO TO IMPROVE FUA RATES?
- Use appropriate documentation and correct coding
- Maintain appointment availability for patient with recent ED visits
- Explain the importance of follow-up to your patients
- Reach out to patients who do not keep initial appointments and reschedule them as soon as possible
- Telehealth visits with the appropriate principle diagnosis will meet the follow-up criteria
- Provide timely submission of claims and encounter data
What are the ED Visit Codes that need a follow-up Visit?
These are some common ICD-10 codes for alcohol / drug abuse or dependence that need a follow up visit within 7 (or no longer than 30) days after the ED Visit:


WHAT IS HEDIS®?
HEDIS (Healthcare Effectiveness Data Information Set) is a widely used set of performance measures in the managed care industry, developed and maintained by NCQA. HEDIS measures results and drives improvement efforts surrounding best practices

HEDIS is a registered trademark of the National Committee for Quality Assurance (NCQA).