

Thank You

Thank you for joining us, we will get started in just a few minutes to allow others to call in.

Please make sure your line is muted.

To receive the slides shared today please email
COProviderRelations@BeaconHealthOptions.com



Quarterly Kaiser Roundtable

April 2021

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01

Welcome & Introductions

Chapter

02

Change to Kaiser Copays

Change to Kaiser Copay

- Due to the PHE Kaiser waived copays for services rendered during this time
- Effective May 1, 2021 – copays will no longer be waived for any services for Kaiser members.

Chapter

03

Telehealth Update

Telehealth Update

- Telehealth are services currently allowed for Denver/Boulder members
- Beacon will provide advanced notification prior to changes to this current policy
- Note: Kaiser policy does not allow for Telehealth Services if a provider's location is outside of Colorado

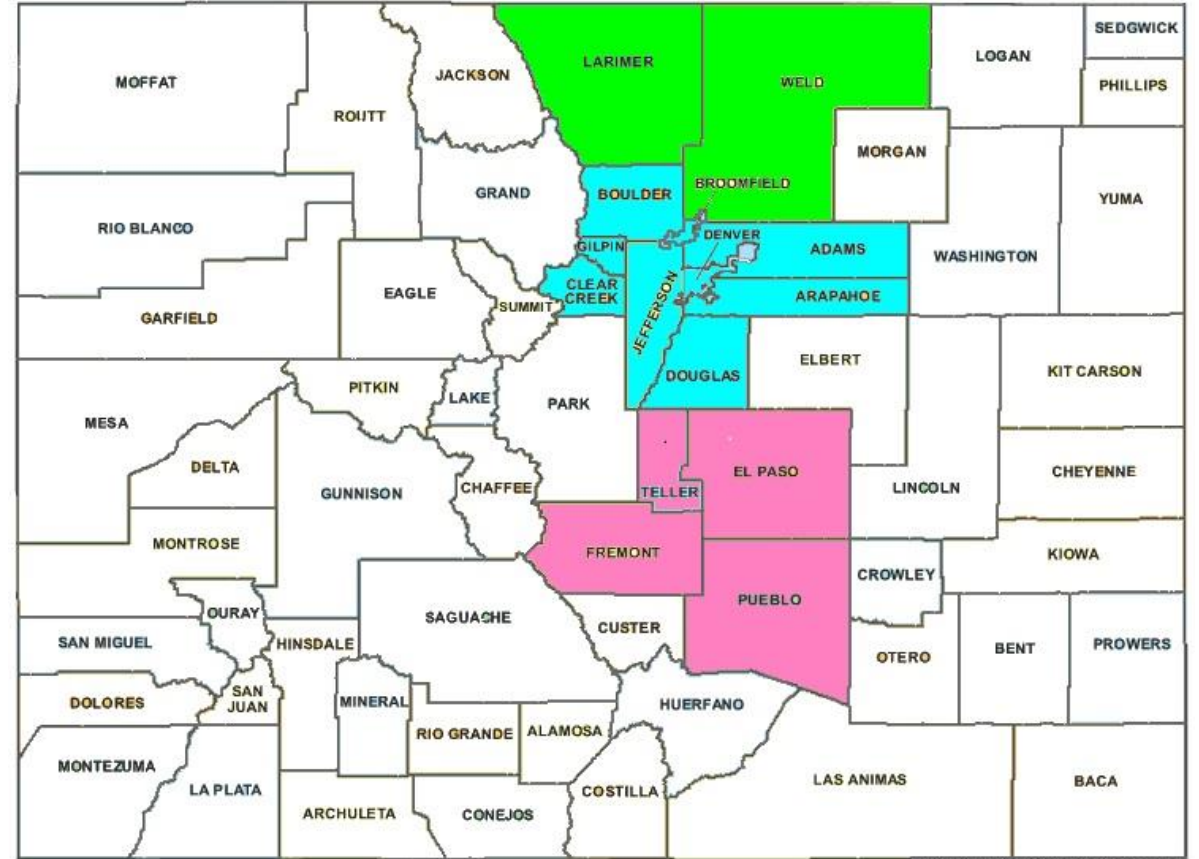
Chapter

04

One KP Review

One KP Colorado

One KP Colorado creates a single unified service area for Kaiser **Commercial Members** by removing the current service area boundaries between Denver/Boulder, Northern and Southern Colorado.



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One KP Colorado

- Less restrictions for Members
 - Members can access care throughout the unified Kaiser Region
- Reduces administrative oversight for Providers
 - No Referral Required
 - No Prior authorizations needed for routine outpatient services such as outpatient therapy and Medication Management

Chapter

05

How Verify Member Eligibility

Viewing Member Eligibility In ProviderConnect

The screenshot displays the ProviderConnect web application interface. At the top, there is a navigation bar with the ProviderConnect logo, a 'Switch Account' dropdown menu showing '123456-General Account', and links for 'Beacon Health Options Home', 'Provider Home', 'Contact Us', and 'Log Out'. A left sidebar contains a list of navigation options including Home, Specific Member Search, Register Member, Authorization Listing, and various forms and reports. The main content area features a welcome message for 'PETER TUMNUS' and a 'YOUR MESSAGE CENTER' section with 8 new messages. Below this, a 'WHAT DO YOU WANT TO DO TODAY?' section lists several categories of actions: Link/Unlink Accounts, Eligibility and Benefits (which is expanded to show 'Find a Specific Member' and 'Register a Member'), Enter or Review Authorization Requests, Enter or Review Claims, Enter or Review Referrals, Enter Bed Tracking Information, Search Beds/Opening, Update Demographic Information, Update Roster Information, Update ABA Paraprofessional Roster Information, View My Recent Authorization Letters, and Complete Provider Forms.

ProviderConnect
BEACON HEALTH OPTIONS

Switch Account: 123456-General Account | Beacon Health Options Home | Provider Home | Contact Us | Log Out

Home
Specific Member Search
Register Member
Authorization Listing
Enter an Authorization/Notification Request
Enter a Treatment Plan
View Clinical Drafts
Enter a Special Program Application
Complete Provider Forms
Enter a Comprehensive Service Plan
Claim Listing and Submission
Enter EAP CAF
Manage Users
Enter an Individual Plan
Enter Case Management Referral
Enter a Referral
Review Referrals
Enter Bed Tracking Information
Search Beds/Opening
Weekly Behavior Analysis Measures
Enter Member Assessment
Enter Member Reminders
EDI Homepage
Open IDD Portal Reports
Print Spectrum Release of Information Form
My Online Profile
My Practice Information
Provider Data Sheet
NEW Performance Report
Relias/Essential Learning

Welcome **PETER TUMNUS** . Thank you for using Beacon Health Options ProviderConnect.

YOUR MESSAGE CENTER (8 **NEW**) Message


Click on inbox to view your messages

WHAT DO YOU WANT TO DO TODAY?

- ▶ [Link/Unlink Accounts](#) **NEW**
- ▼ [Eligibility and Benefits](#)
 - [Find a Specific Member](#)
 - [Register a Member](#)
- ▼ [Enter or Review Authorization Requests](#)
 - [Prior Authorization Listing for Concurrent Review, Step/Transfer Review, or Discharge](#)
 - [Enter an Authorization/Notification Request](#)
 - [Enter an Individual Plan](#)
 - [Enter a Special Program Application](#)
 - [Enter a Comprehensive Service Plan](#)
 - [Enter a Treatment Plan](#)
 - [Review an Authorization](#)
 - [Update Monthly Wage Information](#)
 - [View Clinical Drafts](#)
 - [Weekly Behavior Analysis Measures](#)
- ▶ [Enter Member Assessment](#)
- ▶ [Enter Member Reminders](#)
- ▶ [Enter or Review BHSD Submissions](#)
 - [Enter a BHSD Submission](#)
 - [Review BHSD Submissions](#)
- ▼ [Enter or Review Claims](#)
 - [Enter a Claim](#)
 - [Enter EAP CAF](#)
 - [View EAP CAF](#)
 - [Review a Claim](#)
 - [View My Recent Provider Summary Vouchers](#)
 - [PaySpan](#)
- ▼ [Enter or Review Referrals](#)
 - [Enter a Referral](#)
 - [Review Referrals](#)
- ▶ [Enter Bed Tracking Information](#)
- ▶ [Search Beds/Opening](#)
- ▶ [Update Demographic Information](#)
- ▶ [Update Roster Information](#)
- ▶ [Update ABA Paraprofessional Roster Information](#)
- ▶ [View My Recent Authorization Letters](#)
- ▶ [Complete Provider Forms](#)

Upon Logging into ProviderConnect select “Find a Specific Member” under Eligibility and Benefits

Viewing Member Eligibility In ProviderConnect



BEACON HEALTH OPTIONS

Home

Specific Member Search

Register Member

Authorization Listing

Enter an Authorization/Notification Request

Enter a Treatment Plan

View Clinical Drafts

Enter a Special Program Application

Complete Provider Forms

Enter a Comprehensive Service Plan

Claim Listing and Submission

Enter EAP CAF

Manage Users

Enter an Individual Plan

Enter Case Management Referral

Enter a Referral

Review Referrals

Enter Bed Tracking Information

EDI Homepage

Enter Member Reminders

Reports

Print Spectrum Release of Information Form

My Online Profile

My Practice Information

Provider Data Sheet

NEW Performance Report

Relias/Essential Learning

Compliance

Handbooks

Forms

Network Specific Information

Beacon Health Options Home

Provider Home

Contact Us

Log Out

Eligibility & Benefits Search

Required fields are denoted by an asterisk (*) adjacent to the label.

Verify a patient's eligibility and benefits information by entering search criteria below.

* Member ID

987654321

(No spaces or dashes)

Last Name

First Name

* Date of Birth

12021979

(MMDDYYYY)

As of Date


08112005

(MMDDYYYY)

Search

Enter Member ID and Date of Birth

Viewing Member Eligibility In ProviderConnect



BEACON HEALTH OPTIONS

Home

Specific Member Search

Register Member

Authorization Listing

Enter an Authorization/Notification Request

Enter a Treatment Plan

View Clinical Drafts

Enter a Special Program Application

Complete Provider Forms

Enter a Comprehensive Service Plan

Claim Listing and Submission

Enter EAP CAF

Manage Users

Enter an Individual Plan

Enter Case Management Referral

Enter a Referral

Review Referrals

EDI Homepage

Enter Member Reminders Reports

Print Spectrum Release of Information Form

My Online Profile

My Practice Information

Provider Data Sheet

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Network Specific Information

Education Center

ValueSelect Registration

Beacon Health Options Home

Provider Home

Contact Us

Log Out

Demographics

Enrollment History

COB

Benefits

Additional Information

Primary Care Provider

Member eligibility does not guarantee payment. Eligibility is as of today's date and is provided by our clients.

Member

Member ID987654321

Alternate ID

Member NameASLAN, SUSAN

Date of Birth12/02/1979

Address5 WARDROBE WAY
NARNIA, VA 12345

Alternate Address

Marital Status-

Home Phone703 123-4567 X 12345678

Work Phone

Relationship1 - Self

GenderF - Female

Eligibility

Effective Date12/31/2003

Expiration Date01/15/2009

COB Effective Date[?]
[View Funding Source Enrollment Details](#)

Subscriber

Subscriber ID111111111

Subscriber NameROBERTS, JAMES

Additional Information

CSP TypeAD04 - GMH/ARIZONA ONLY

Primary Agency123456 - DEMO SERVICES

Effective Date03/01/2007

Expiration Date

Clinical Liaison123456 - JANE DOE BHT

Additional Information will appear for Arizona Members ONLY ^

Member Participates in Message Center Communication with Providers? No

If you wish to use the ProviderConnect Message Center to communicate with this Member, please select the 'Enable Member Communication' button below. (Note: You will be able to send a message only if the Member participates in Message Center communication.)

View Member Auths

View Member Claims

View Empire Claims

View GHI-BMP Claims

View Member Registrations

Enter Auth/Notification Request

Enter Claim

Send Inquiry

View Clinical Drafts

Update Monthly Wage Info

View Referral

Special Program Applications

View At Risk Crisis Plans

Enter an Individual Plan

Enter POMS Data

^ This button will appear ^ for TXNS,BHK and FL Members only

^ This button will appear ^ for ILL members only

^ This button will appear ^ for MBHP members only

^ This button will appear ^ for MD members only

^ This button will appear ^ for SWPA Members only

View Treatment Plans

View Crisis Plans

Comprehensive Service Plan

Provider Forms

Notify of Admission

^ This button will appear ^ for BHK members only

^ This button will appear ^ for BHK members only

^ This button will appear ^ for ILL members only

^ This button will appear ^ for ILL members only

^ This button will appear ^ for NYBH members only


View Spectrum Record

Enter Case Management Referral

Disable Member Communication

View Individual Registrations

BHSD Submissions

beacon

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Chapter

06

Reminders

Reminders

- When a member requests to be referred to a different provider, the current provider must give the names and contact information for 3 other providers to that member.
 - Note: Provider information can be found on the Beacon Health Options website provider directory
- Per Kaiser policy – only licensed providers can perform and bill for services for Kaiser members

Chapter

07

Questions & Open Discussion

Thank you

Contact Us



 800-397-1630

 www.beaconhealthoptions.com

 coproviderrelations@beaconhealthoptions.com