



New York Mental Health Notification of Admission

December 2019

Important: Please read this bulletin carefully and share it with all appropriate staff.

Beacon Health Options (Beacon) has some interesting information to share with you. Beginning on January 1, 2020, **New York providers will receive expedited service!** At that time, mental health authorizations will no longer be required for in-network providers. Instead, we will launch a notification of admission process that can be completed in less than 10 minutes on our provider portal!

New York in-network providers can use the online portal to submit initial admission notifications for **acute inpatient, intensive outpatient, and partial hospitalization services.**

A Notification of Admission must be provided within 2 business days of a mental health admission.

Provider Q & A

Why is Beacon changing their current utilization model?

These changes are in response to upcoming 2020 New York State legislative changes.

What are the provider requirements?

1. Notify Beacon within 2 business days of the admission
2. Notify Beacon on day of discharge
3. Request a Continued Stay Review for any services beyond the last covered day of admission

Which method of notification can be completed most efficiently?

Notification of admission at <https://providerportal.beaconhealthoptions.com> takes less than 10 minutes, start to finish!

What if I submit a notification past 2 business days?

Notifications received beyond 2 business days are subject to standard Utilization Review procedures for medical necessity. Failure to provide a notification may lead to claim denials.

What if the member requires a continued stay?

All providers must request a continued stay review for any services beyond the last covered day of admission.

What about care management services?

Beacon performed a thorough analysis of our authorization data and identified diagnoses and/or clinical presentations that will always result in care management services.

Will providers still receive an authorization letter?

No, providers will receive a notice of admission letter.

Will trainings be provided by Beacon?

Follow this link to access a recording of the webinar and slides posted on our website. We also have our monthly webinar schedule on this page.

<https://www.beaconhealthoptions.com/providers/dashboard/>

Please call the National Provider Service Line with any questions at 1-800-397-1630.
